# COAST LIFE SUPPORT DISTRICT

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## AGENDA

### REGULAR MEETING OF THE BOARD OF DIRECTORS

>>> 4:30 pm Monday, Oct 19, 2015 <<< CLSD Headquarters – Bill Platt Training Room

1.	Call to Order	Schwartz								
2.	Adoption of the Agenda	Schwartz								
3.	<ul> <li>Minutes Approval - Action</li> <li>Sept 21, 2015 regular Board of Directors Meeting</li> <li>Oct 7, 2015 Special Meeting</li> </ul>	Schwartz								
4.	Privilege of the Floor – Public Comment									
5.	Old Business – Information or Action • JOG Update – Information	Perry								
6.	<ul><li>New Business</li><li>Auditor selection process</li></ul>	Beaty								
7.	Reports									
	Committee Reports									
	<ul> <li>Communication</li> <li>Finance</li> <li>a. Preliminary Financials FY 15</li> </ul>	Bower/André Beaty								
	District Administrator	Caley								
	<ul> <li>Intergovernmental Transfer Update</li> <li>Ambulance update</li> <li>CPR for CLSD Board and local Boards Nov 16<sup>th</sup></li> <li>Smooth transitions (Bookkeeping, Image Trend)</li> <li>Initiating internal review to reconcile every transport from July 1, 2014 through September 30, 2015 through the entire deposit workflow</li> </ul>									

8. Adjournment

Scheduled Board of Director meetings (4:30 at Bill Platt Training Center unless otherwise noted):

- Oct 19, 2015, 4:30 pm CLSD Headquarters
- Nov 16, 2015, 4:30 pm CLSD Headquarters
  - NOTE: Hands-only CPR starts at 4:00 p.m.



MINUTES OF THE MEETING OF THE BOARD OF DIRECTORS September 21st, 2015

Call to Order. Board President Hughes called the meeting to order promptly at 4:30 p.m. at the Fort Ross Elementary School Cazadero. Present: Directors Beaty, Hughes, Perry, Dodds, André and Schwartz. Also present: District Administrator Caley.

Adoption of the Agenda. Director Schwartz moved to adopt the agenda, Director André seconded, all ayes.

Approval of Minutes:

- Aug 17<sup>th</sup>, 2015 Board Minutes: Director Hughes moved to approve the Minutes as submitted, Director Schwartz seconded, all ayes.
- Aug 20<sup>th</sup> 2015 Special Board Meeting: Director Schwartz moved to approve the Minutes as submitted, Director André seconded, all ayes.

Privilege of the Floor- Public Comment (none)

### Old Business-Information or Action:

- Joint Operating Group (JOG) Update and Information. Director Perry reported on updates with JOG:
  - Strategic Planning Subcommittee with representation of RCMS, CLSD, and SJMH would be meeting on Sept 29<sup>th</sup> to begin the conversation with a shared understanding of "where we are now" to provide context for "what we should do next."
  - Agreement Subcommittee has been tasked to research how best to serve the community while each agency must conform to different regulations (e.g., Federally Qualified Health Center v. State Agency v. Public Non-Profit)
  - Announced the new Community Representative to JOG replacing Alice Diefenbach. Welcome Kathy White from Manchester
  - Handouts were reviewed and discussed that communicate patient experiences of Urgent Care
     v. Emergency Room visits. A suggestion was made to do some Focus Group testing and Director
     André volunteered to pursue.

• CPR Training for the Board

The Family and Friends CPR (Hands-Only CPR) is delayed to the Nov 16<sup>th</sup> Board of Directors Meeting starting at 4:00 p.m. at the CLSD Headquarters – Bill Platt Training Center. The BOD and CLSD crew invite Directors of local agencies' Boards to join this training and in turn, later encourage widespread institutional learning in their organizations.

### New Business:

• Short-term cash flow financing

In years past, the Sonoma County Treasury provided CLSD a revolving line-of-credit to cover the period of time prior to the first installment of parcel tax revenues in December. A motion was made to the Board by Director André to allow the DA to arrange for a short-term zero-interest line-of-credit to bridge this time period. Director Perry seconded, all ayes.

Reports:

• Communication Committee:

Director Bower reported Fall plans working with teachers in Point Arena to pilot teaching students how to properly access emergency services and bring this information home for dissemination in households. Also reported is research to glean community perceptions of CLSD

- Finance Committee:
  - Director Hughes reported:
    - o FC met 9/15
    - Focus of meeting was on zeroing in on ambulance revenue and assumptions delayed b/c of the outsourcing of ambulance billing to Wittman Enterprises
    - A subsequent meeting is planned for 9/23/15 prior to out-going District Financial Officer David Rice's retirement
    - In July the FY15 was determined to have ~\$40K overrun. This is largely due to increased staffing costs (multi-year average transports trend at 385. This past FY had 494 transports and one ambulance needed \$15K in engine repair)
    - CLSD continues to stay current on submitting claims to Wittman for timely billing of transports
- District Administrator

DA Caley reported the following:

- Wittman now has full capacity to bill MediCare and MediCaid (CMS) on behalf of CLSD and is processing the majority of ambulance transports that have been in limbo awaiting this authority.
- The Wittman reporting system allows CLSD to determine immediate contractual write-downs when invoiced which leads to a better understanding of current net charges, payments, balances, and average net per run. For the period of Oct1, 2014 – Aug 31, 2015, reports indicate an average of \$1427/transport across the payer mix.
- PCRs are on track being submitted to Wittman within 48 hours of patient care. Shift Supervisors conduct the initial review the PCR, Ops Manager does a second review, and then submits to Wittman inclusive of all attachments required for proper billing. Starting Sep 24<sup>th</sup>, we are switching over to Image Trend (new PCR software mandated by Sonoma County, Coastal Valley EMS). They have a "ready to bill" field that will allow CLSD to check when ready and Wittman to easily auto import those PCRs.
- Both the Ops Manager and DA are now tracking PCRs through the billing process to build organizational redundancy.
- Two new EMTs hired: Welcome Goldie Pounds and Danna Aguado
- o Transport Run Data see handout. July had 52 transports. August had 39
- Transition to Image Trend starting 9/24: As mentioned above meets National EMS standards, better data and reporting capacity to make better clinical decisions, receiving facilities are tied in and can see incoming patient info (where wireless transmission available) automated import/export of live data through a Health Information Hub, and improved QA where medics can learn of patient outcomes they transported – primarily related to Cardiac events, stroke and trauma patients.
- o DFO David Rice submitted his resignation last day Sept 27<sup>th</sup>.
- o Jane Kelley now in place as the CLSD Bookkeeper
- Reported a one month delay in obtaining ambulance financing related to obtaining more comprehensive financials

## Other:

## Next Board of Directors Meetings:

- Monday Oct 19, 2015, 4:30 pm, at CLSD HQ.
- Monday Nov 16, 2015, 4:30 p.m. at CLSD HQ. Hands-only CPR starts at 4:00 p.m.

# Adjournment:

Director Perry moved for adjournment at 5:50 pm, Director Hughes seconded, all ayes.

Minutes approved:

\_\_\_\_\_ (Date) \_\_\_\_\_

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### MINUTES OF THE SPECIAL MEETING OF THE BOARD OF DIRECTORS October 7th, 2015



Call to Order. Board President Hughes called the meeting to order at 4:30p.m. at the Bill Platt Training Center - CLSD Headquarters. Present: Directors Beaty, Bower, Hughes, Schwartz, André, Perry, Dodds, and DA Caley.

Adoption of the Agenda. Director Perry moved to adopt the agenda as amended, Director Schwartz seconded, all ayes.

Privilege of the Floor- Public Comment. (None)

#### Closed Session: Anticipated Legal Issue:

- Director Beaty updated the BOD on the background of the potential billing issues and opinion(s) of retained counsel.
- Director Perry made a motion to discuss the issue seconded by Director Schwartz. All ayes.
- After discussion, Director Perry made a motion to:
  - Authorize the District Administrator to reimburse CMS \$23,750 or an amount recommended by rgw CLSD attorney for transports to RCMS as well as handoffs in previous fiscal years.
  - Request a ruling by CMS authorizing RCMS as a bonefied receiving facility for CLSD transports.
  - Ask for reimbursement to CLSD of \$20,219 or an amount recommended by our attorney once CMS makes the appropriate ruling on RCMS transports.

Director Bower seconded. Motion passed all ayes.

#### Open Session:

• In Open Session, Director Beaty moved to open the session, seconded by Bower, all ayes.

#### Other:

DA Caley informed the BOD the CLSD Headquarters radiant heating system was inoperable and not worth putting an estimated \$5K. Estimates obtained for a new, easily serviced forced air furnace would be installed with three climate zones (Quarters daytime space, Quarters sleeping areas, Bill Platt Training Center (on timer). The new system estimate is \$12K. A motion to approve was made by Director Hughes and seconded by Director Beaty. Motion to approve – all ayes.

#### Next Board of Directors Meetings:

• Monday October 19th, 2015, 4:30 pm, at CLSD Headquarters – Bill Platt Training Room.

# Adjournment:

Director Perry moved for adjournment at 5:15 pm, Director Schwartz seconded, all ayes.

Minutes approved:

Date

## CLSD RUN DATA FY 14/15

MONTH	A/O (Authorized Order) Dispatched	PCR (Patient Care Record)	Care TRANS-	ALS > BLS HANDOFFS	BLS TRANS- PORTS	BLS > ALS HANDOFFS	TOTAL TRANS- PORTS	TRANSPORTS TO LANDING ZONE	DRY RUN	TREAT & RELEASE	TRANSPORTS <u>TO</u> RCMS		TRANSPORTS <u>FROM</u> RCMS	
	•										ALS	BLS	ALS	BLS
JUL 2014	97	57	28		12		40		21	15	2		2	
AUG	75	61	31		10		41		15	14			4	
SEP	93	71	44		11		55		17	8			10	
OCT	78	53	25		9		34		29	12	2	1	3	1
NOV	59	45	26		5		31		21	11	3		4	
DEC	58	52	28		4		32		20	16	1	1	3	1
JAN 2015	79	62	26		10		36		24	19	5	1	10	1
FEB	66	48	22		13		35		21	9	2	1	1	1
MAR	69	62	31		14		45		12	11	5	3	3	3
APR	93	80	45		14		59		32	18	4		7	
MAY	92	73	39		8		47		28	16	4	1	7	1
JUN	80	57	32		6		38		23	12	3		8	
TOTALS:	939	721	377		116		493		263	161	31	8	62	8
									39		70			
JUL 2015	96	82	36	7	16	1	52	10	14	16	7	2	7	2
AUG	78	61	30	3	9	0	39	10	14	16	5	3	8	2
SEP	82	50	30	2	9	0	39	5	20	8	4	0	7	2
OCT														
NOV														
DEC														